

Please route to:

	Init.
<input type="checkbox"/> Service	<input type="checkbox"/>
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



SNOWMOBILES



No. **2000-2**

Date: November 26, 1999

SUBJECT: New Warranty Policy

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
2000	All (Except Mini* Z, Millennium and Special Edition Spring Program models)	All	All

**This special policy applies only to:
Government, Commercial and Rental units.**

In order to help you increase your market share in the government, commercial and rental segments, Bombardier has changed the warranty coverage policy.

All 2000 model year Ski-Doo* models, **except Mini* Z (model 1592), Millennium and Special Edition Spring Program models**, are covered by a twelve (12) month limited warranty instead of the previous three (3) month policy.

Please advise all involved personnel.

**Excluded Millennium and
Spring Program Model Numbers:**

MODEL	MODEL NUMBER
SPRING PROGRAM	
Mach Z* R	1587/1588
Mach 1* R	1617/1618
Formula* III 800	1619/1620
Formula III 700 R	1590/1591
MX* Z 700 (Special Config.)	1602/1603
MX* Z 700 (Black Special Config.)	1621/1622
MX* Z 600 (Special Config.)	1623/1624
MX* Z 600 (Black Special Config.)	1625/1626
MX* Z 500 (Black Special Config.)	1627/1628
Summit* 600 (Color Option)	1631/1632
Summit* 700 H.M.	1649/1650
MILLENNIUM	
Mach* Z R	1644/1645
MX* Z 700 (Special Config.)	1646/1647
Summit* 700	1604/1605
Grand Touring* SE	1648

Please route to:

<input type="checkbox"/> Service	<input type="checkbox"/> Init.
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



No. **2000-1**

Date: November 19, 1999

**SUBJECT: A) Warranty Information on
MX Zx 440 LC Combustion
Inserts
B) Predelivery Bulletin Update**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
2000	Canada: MX Zx* 440 LC	1568	All
2000	United States: MX Zx* 440 LC	1569	All

A) WARRANTY INFORMATION

To validate warranty on concerned snowmobiles, high combustion inserts installed on production vehicles must be replaced with standard combustion inserts. High combustion inserts must be sent back to Bombardier to confirm vehicle modification.

Refer to *Predelivery Bulletin No. 2000-12*, p. 10 (PARTS INSTALLATION — COMBUSTION CHAMBER INSERTS) for parts numbers, new settings and procedure.

Warranty Supplemental Information

Complete a warranty claim form using the following information.

Claim Type	03
Flat Rate	0.9
Job Code	01 13

For claiming procedure, refer to the *Dealer Warranty Guide*.

Dealers are requested to return all replaced parts.

Canadian Dealers, return to:

Bombardier Inc.,
Warranty Parts Center,
75 J.-A. Bombardier,
Sherbrooke, QC
J1L 1W3

U.S.A. Dealers, return to:

Bombardier Motor Corporation of America,
c/o Warranty Department,
P.O. Box 8006,
7575 Bombardier Court,
Wausau, WI
54402-8006

B) BULLETIN UPDATE

The next sheet supersedes pages 17 and 18 of *Predelivery Bulletin No. 2000-12*. Make sure to replace old pages with new ones. Notify all concerned staff.

Cleaning

During break-in period (about 10 hours of use), teflon from bushing moves to cam or shaft surface.

A teflon over teflon running condition occurs, leading to low friction. So it is normal to see gray teflon deposit on cam shaft. Do not remove that deposit, it is not dust.

When a dust deposit has to be removed from the cam or the shaft, use dry cloth to avoid removing transferred teflon.

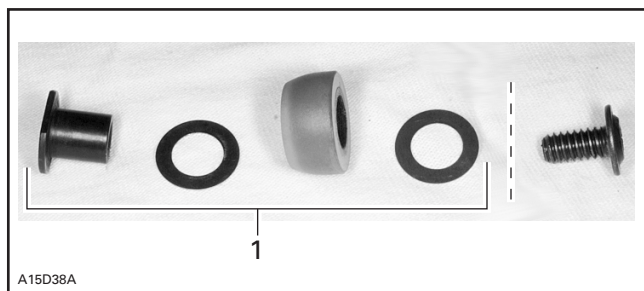
Inspection

Inspect bearings every 75 hours.

Check for cracks, for scratches and for free movement when assembled to fixed half.

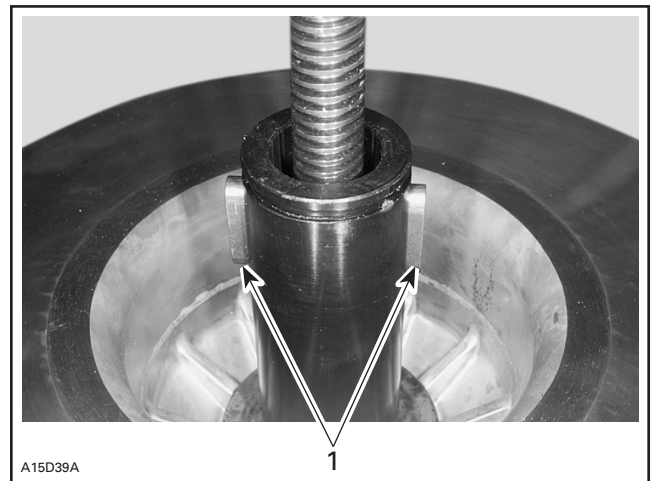
Assembly

When replacing bearings, always install a new set of 3 bearings to maintain equal pressure on the cam.



1. Inside driven pulley

Assemble driven pulley components by reversing the disassembly procedure. Pay special attention to the following:



1. Ensure that both keys are in place

BRAKE



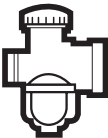


Fixed brake disc with racing type brake pad. Brake hoses are reinforced.



TECHNICAL DATA



The content of the TECHNICAL DATA pages should be used as necessary to fine-tune and perform additional adjustments required on the snowmobile. Vehicles used at high altitudes, above 600 m (2000 ft) should be fitted with a high altitude kit. Further inquiries should be directed to your distributor service representative.

VEHICLE MODEL			MX ZX 440 LC
ENGINE TYPE			453
	Number of Cylinders		2
	Bore	mm (in)	65.0 (2.56)
	Stroke	mm (in)	65.8 (2.59)
	Displacement	cm ³ (in ³)	436.6 (26.6)
	Compression Ratio (corrected)		7.7
	Maximum Power Engine Speed ①		± 100 RPM 8400
	Piston Ring Type		1 st /2 nd ST/-
	Ring End Gap	new wear limit	mm (in) mm (in) 0.2 (.008) 1.0 (.040)
	Ring/Piston Groove Clearance	new wear limit	mm (in) mm (in) 0.04 (.0016) 0.2 (.0079)
	Piston/Cylinder Wall Clearance	new wear limit	mm (in) mm (in) 0.11 (.0031) 0.18 (.0071)
	Connecting Rod Big End Axial Play	new wear limit	mm (in) mm (in) 0.39 (.0154) 1.2 (.0472)
	Maximum Crankshaft End-play ②		mm (in) 0.3 (.0118)
	Maximum Crankshaft Deflection		mm (in) 0.08 (.0031)
	Rotary Valve Timing and P/N		Opening – Closing P/N N.A.
	Magneto Generator Output		W 290
	Ignition Type		CDI
	Spark Plug Make and Type		NGK BR9ES
	Spark Plug Gap	mm (in)	0.45 (.018)
	Ignition Timing BTDC ③	mm (in)	3.14 (.124)
	Trigger Coil ④	Ω	190 – 300
	Generating Coil ④	Ω	12 - 22
	Lighting Coil ④	Ω	0.1 - 0.4
	High Tension Coil ④	Primary Secondary	Ω kΩ — —
	Carburetor Type		PTO/MAG TMX 34-7
	Main Jet		PTO/MAG 300
	Needle Jet		Q-6
	Pilot Jet		25
	Needle Identification — Clip Position		6F1Y4-59
	Slide Cut-away		4.0
	Float Adjustment	± 1 mm (± .040 in)	—
	Air Screw Adjustment	± 1/16 Turn	1
	Idle Speed RPM	± 200 RPM	1600
	Gas Type/Pump Octane Number		Unleaded/91
	Gas/Oil Ratio Mixing Oil		Premix 33: 1 BOMBARDIER Synthetic
	Type		Liquid
	Axial Fan Belt Adjustment	Deflection ⑤	mm (in) N.A.
		Force	kg (lbf) N.A.
	Thermostat Opening Temperature		°C (°F) 42 (108)
	Radiator Cap Opening Pressure		kPa (PSI) 90 (13)
	ENGINE COLD N•m (lb•ft)	Drive Pulley Retaining Screw	⑥
		Exhaust Manifold Nuts or Bolts	23 (17)
		Magneto Ring Nut	125 (92)
		Crankcase Nuts or Screws	M6 9 (6.5) M8 29 (21)
		Crankcase/Engine Support Nuts or Screws	35 (26)
		Cylinder Head Nuts	29 (21)
		Crankcase/Cylinder Nuts or Screws	29 (21)
		Axial Fan Shaft Nut	N.A.

Please route to :

<input type="checkbox"/> Service	Init.	<input type="checkbox"/>
<input type="checkbox"/> Sales		<input type="checkbox"/>
<input type="checkbox"/> Parts		<input type="checkbox"/>



No. **2000-3**

Date: December 17, 1999

**SUBJECT: Warranty Parts Return Address
(Canadian dealers only)**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
All	All	All	All

Warranty Administration Department wishes to inform **all Canadian dealers** that defective parts, replaced under warranty, must be returned to:

**Bombardier
Recreational Products
Warranty Parts Center
565, de la Montagne
Valcourt (Québec)
J0E 2L0**

This new address becomes effective January 3rd, 2000 for all parts to be returned for analysis purposes.

The procedure stands the same. As usual, parts must accompany claim form.

New Address Tag

A new address tag is now available (P/N 484 500 001). This new green tag is already available through Bombardier Parts Network. To avoid any possible mistake, orange and red tags (P/N 480 901 300) must be destroyed. The new tag is used only for parts replaced under warranty.

Please notify all involved personnel.

Please route to :

	Init.
<input type="checkbox"/> Service	<input type="checkbox"/>
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



No. **2000-4**

Date: January 28, 2000

**SUBJECT: One Toll Free Number,
Effective
January 31st, 2000 in Canada
February 7th, 2000 in the USA**

IT IS EASIER THAN EVER TO REACH US

The *Dealer Network Support Group* is pleased to announce that it is taking important steps to improve the quality of service it gives to all its dealers. A new consolidated structure, combining all core services, has been put in place in order to help you easily reach nine services with **ONE TOLL FREE NUMBER**.

**Just dial 1-800-361-9980 in Canada, or
1-800-366-6992 in the USA,**

to reach our following services:

- Order Desk
- Parts Analysts
- Clothing Analysts
- Technical Service Support
- Technical Training Registration
- Warranty Department
- B.O.S.S. WEB Help Desk
- Customer Assistance
- New Signage Program

It is Easy, Quick and Efficient

By using a new telephone system, which uses **voice recognition**, the system will connect you directly to the appropriate department; so it is easier, quicker and more efficient. With this system, you no longer have to select keys on your touch-tone telephone. This new system will also help reduce the amount of calls directed to the wrong department due to the numerous 1-800 numbers for each department.

To help you with the transition of using one single number, we will maintain the current 1-800 numbers for the next few months.

Just Say the Right Word

By just saying the subject of your call, the system will automatically put you in contact with the appropriate department.

For example, if you want information on the warranty, all you will have to say is: "warranty". If you need assistance to fill out a warranty claim, you will then say: "claim", and so on.

HELP MENU LIST

How to Reach Us

1. Dial 1-800-361-9980 in Canada or
1-800-366-6992 in the USA
2. The system welcomes you to Bombardier
3. The system asks you which department you wish to reach
4. **Just say** one of the following services:
 - Order Desk
 - Parts analysts
 - Clothing analysts
 - B.O.S.S. WEB Help Desk
 - Technical Training Registration
 - Customer Assistance
 - New Signage Program
 - *Warranty Department
 - *Technical Service Support

* For the Warranty and Technical Service Support Departments, choose one of the subjects in the following menus:

– **Warranty Department**

- Registration
- Claims and Re submission Status
- Bulletins Assistance
- B.E.S.T. - Extended Warranty
- Warranty Status

– **Technical Service Support**

- Accessory and Kit Installation
- Accident Report
- Authorization
- Bulletin Assistance
- Technical Assistance
- Product Performance Report
- B.E.S.T. Authorization

We are convinced that this improvement will be helpful for every member of your team. Please ensure that this new service is properly **explained to and understood by** all the members of your staff who normally use our services.

Please note that this number is **exclusively** for the dealer network and cannot be given under any circumstances to customers or to any other person that is not authorized by Bombardier.

Unauthorized use of this number will have a serious impact on your ability to reach us.

This service will be available **starting January 31st, 2000 in Canada and February 7th, 2000 in the USA.**

Try it...You will see, it is easier than ever to reach us!

RECAPITULATION

Please Review with your Staff Members

Reach the Network Support Group easily!

- Use the HELP MENU list to direct your call,
- Remember that this number is **exclusively** for the dealer network,
- All modifications and new services will be updated periodically on B.O.S.S. WEB,
- To reach the Sales Administration Department, please refer to the usual phone numbers,
- We will be able to add subjects whenever the need is identified; of course we could not think of all the subjects you may be using to **say things**.

Please route to :

<input type="checkbox"/> Service	<input type="checkbox"/> Init.
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



No. **2000-5**

Date: February 18, 2000

SUBJECT: New Bossweb Support Department

We are pleased to announce the opening of our new Bossweb Technical Support Department for Dealers and Distributors.

Until now, the Bossweb technical support calls were routed to an external call center dedicated to assist Bombardier dealers and distributors when using Bossweb.

Starting as of January 31, 2000, all calls made to Bossweb technical support lines have been automatically routed to our Bombardier Network Support in Sherbrooke, Canada.

The purpose of this change is to consolidate expertise under the same service in order to respond quicker and more efficiently to your Bossweb concerns.

Our Bombardier staff members have worked in various departments and will take ownership of your concerns. They will work closely with other internal departments to find the quickest resolution possible to Bossweb concerns.

Our goal is to ensure that Bossweb experience is easy and convenient.

We are convinced that this change will improve daily transactions through the Web and also help dealers and distributors discover increased value and even more benefits in using Bossweb.

We are looking forward to hear from you and to be able to provide the best possible service for our network.

To reach Bossweb Technical Support Team:

Canada: 1-800-361-9980

United States: 1-800-830-2677

Outside North America: 819-566-3085

Fax: 819-566-3062

E-mail: bosswebmail@recreation.bombardier.com

**Bossweb Technical Support
Bombardier Group/MIS**

<p>Please route to :</p> <table style="width: 100%;"> <tr> <td style="width: 50%;"><input type="checkbox"/> Service</td> <td style="width: 50%; text-align: center;">Init. <input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/> Sales</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/> Parts</td> <td><input type="checkbox"/></td> </tr> </table>	<input type="checkbox"/> Service	Init. <input type="checkbox"/>	<input type="checkbox"/> Sales	<input type="checkbox"/>	<input type="checkbox"/> Parts	<input type="checkbox"/>		<div style="border: 1px solid black; padding: 2px; display: inline-block; font-weight: bold;">SNOWMOBILES</div>  ADMINISTRATIVE Bulletin
<input type="checkbox"/> Service	Init. <input type="checkbox"/>							
<input type="checkbox"/> Sales	<input type="checkbox"/>							
<input type="checkbox"/> Parts	<input type="checkbox"/>							

No. 2000-6

Date: March 3, 2000

SUBJECT: New Mandatory Training Requirements

To help ensure the public's safety, including that of people coming into contact with our products and to continue to offer the highest level of competencies, we are announcing the **revised mandatory training requirements** for all Bombardier Recreational Dealers.

An existing authorized Bombardier Recreational Dealer will have a period of six (6) months from the initial notification of **"New Technology"** (ex: DI Fuel systems), **"New Product"** (ex: ATV), to have an active technician currently employed by that dealership successfully complete the mandatory training program(s) established by Bombardier Recreational Products.

In the case of a **"New Dealership"**, it will have a period of six (6) months from date of acceptance to have an active technician currently employed by that dealership successfully complete the training program(s) established by Bombardier Recreational Products.

Important Points:

- Failure to participate in the mandatory training will result in Bombardier Recreational Products notifying the failure to comply with the dealer agreement (upon terms and conditions mutually agreed). It may result in the discontinuity of product shipment until the mandatory training requirements are met.
- The Regional After-sales Managers (RAMS), and the Training and Development department will be responsible for the confirmation of the training status for the individual technician and the dealership.
- Programs and benefits that include technical training as a requirement may be suspended until those requirements are met (ex: Warranty labor rate, 25% handling).

Bombardier will provide the dealership with a reasonable training schedule and locations to respond to the needs of the dealership network. This policy is intended to "make it easier to do business with" and respond to the ever changing needs of our dealership partner.

Training and Development

Please route to :

<input type="checkbox"/> Service	Init. <input type="checkbox"/>
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



No. **2000-7**

Date: April 14, 2000

**SUBJECT: Revised Policy for
Warranty Bulletins**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
All	All	All	All

This modification affects all *Warranty Bulletins* written on or after above mentioned date.

Three different types of *Warranty Bulletins* will now be distributed:

- **Safety Campaign** Bulletin;
- **Warranty Campaign** Bulletin;
- **Quality** Bulletin.

1. SAFETY CAMPAIGN BULLETIN

Printed on *pink* paper, this type of warranty bulletin is the most important one, since it has to do with the safety of our users.

Dealers **shall perform** any recall notification, inspection, services or repairs as described on this type of bulletin and claim as per information contained. Such safety campaign bulletins relate to mandatory recalls and **all involved customers must be notified**.

Therefore, Bombardier sends a registered letter to each and every known registered owner. Each dealer shall collaborate by following-up, with clients, on such notification in order to insure that the safety campaign is performed on all concerned vehicles he sold.

A "Campaign Number" is given on this bulletin.

Its heading is the following:

Please route to :

<input type="checkbox"/> Service	Init. <input type="checkbox"/>
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



⚠ WARNING: All involved customers must be notified, all involved units must be corrected as per instructions herein.

2. WARRANTY CAMPAIGN BULLETIN


Printed on *white* paper, this type of warranty bulletin has to do with product performance.

Dealers **shall perform such repairs** as described on this type of bulletin and claim as per informations contained. **All involved customers must be notified.**

Therefore, upon receipt of such warranty campaign bulletin, the dealers shall notify their respective clients in order to insure that repairs and/or adjustments are performed.

A "Campaign Number" is given on this bulletin.

Its heading is the following:

Please route to : <div><div><input type="checkbox"/> Service</div><div><input type="checkbox"/> Sales</div><div><input type="checkbox"/> Parts</div></div> <div><div>Init.</div><div><input type="checkbox"/></div><div><input type="checkbox"/></div><div><input type="checkbox"/></div></div>		<div>WARRANTY CAMPAIGN</div> <div>SNOWMOBILES W WARRANTY Bulletin</div>
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CAUTION: All involved customers must be notified, all involved units must be corrected as per instructions herein.

3. QUALITY BULLETIN

Printed on *white* paper, this type of warranty bulletin permits dealers to perform repairs **ONLY if described symptoms exist or are noticed**, within or after the normal limited warranty period, under certain conditions as specified in bulletin.

It does not contain a "Campaign Number".

Its heading is the following:

Please route to : <div><div><input type="checkbox"/> Service</div><div><input type="checkbox"/> Sales</div><div><input type="checkbox"/> Parts</div></div> <div><div>Init.</div><div><input type="checkbox"/></div><div><input type="checkbox"/></div><div><input type="checkbox"/></div></div>		<div>QUALITY</div> <div>SNOWMOBILES W WARRANTY Bulletin</div>
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NOTE: Repair only if described symptoms exist or are noticed.

Even though a warranty bulletin could be of either of these three types, its numeration will still be sequential.

NOTE: With this new bulletin designation, the service bulletin pertains only to service information, tips and procedures.

NOTE: Warranty claiming procedure in BOSS Web is the same for the 3 types of bulletins.

NOTE: In order to qualify for the 25% warranty parts handling allowance, completion rate must be at least 60% on Safety Campaigns and Warranty Campaigns (Quality Warranty Bulletins excluded). Insure your service staff will do whatever it takes to achieve this goal.

Please notify all involved personnel.

Please route to :

<input type="checkbox"/> Service	<input type="checkbox"/> Init.
<input type="checkbox"/> Sales	<input type="checkbox"/>
<input type="checkbox"/> Parts	<input type="checkbox"/>



SNOWMOBILES



No. **2000-8**

Date: April 21, 2000

SUBJECT: Bulletins on BOSS Web

FROM YESTERDAY...

In the past, a bulletin was reaching dealer's facility, in the fax format, usually as it was ready to be sent to printing.

The copy was of uneven quality depending on the type of fax machine receiving the information: pictures were not clear and small prints were not always readable.

TO TODAY...KEEPING UP WITH HIGH TECH...

The good news is that starting this week, and on an on-going basis, the *Technical Publication Department* will place all bulletins on BOSS Web.

Dealers will be informed of the new bulletins availability by a broadcast mail that will give them the information regarding which product, bulletin title and number.

AMONG OTHER ADVANTAGES...

- quicker reception of bulletins
- quicker reaction to a problem in the field
- additional clear copies available on a click of a key

NOTE: Printed copies will still be sent to dealers but **faxing is discontinued**.

Please advise all involved personnel.

Please route to : <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> Service <input type="checkbox"/> Sales <input type="checkbox"/> Parts </div> <div style="text-align: right;"> Init. <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div> </div>		<div style="border: 1px solid black; padding: 2px; display: inline-block; font-weight: bold;">SNOWMOBILES</div>  ADMINISTRATIVE Bulletin
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No. 2000-9

Date: September 15, 2000

**SUBJECT: Limited Warranty
North America**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
All	All	All	All

GREAT NEWS!

LIMITED WARRANTY COVERAGE INCREASES!

Starting September 15, 2000 certain specific *new and rebuilt* replacement parts will carry a limited warranty coverage **jumping from ninety (90) days to twelve (12) months**.

Please find attached the Limited Warranty Document for coverage and exclusions.

IMPORTANT: Please understand that Bombardier reserves the right to ask for a proof of purchase (original bill of sale) at any time during the original parts warranty period. The proof of purchase should then be received within a 2 week period, further delay will cause your claim to be debited automatically.

BOMBARDIER LIMITED WARRANTY NORTH AMERICA:
SEA-DOO® WATERCRAFT
SEA-DOO® SPORT BOAT
SKI-DOO® SNOWMOBILE
BOMBARDIER ATV
REPLACEMENT PARTS, KITS AND ACCESSORIES

1. WARRANTY COVERAGE PERIOD

In Canada, BOMBARDIER INC. and in the USA, BOMBARDIER MOTOR CORPORATION OF AMERICA warrants FROM THE DATE OF ORIGINAL RETAIL PURCHASE that each genuine Bombardier replacement parts, kits and accessories sold as NEW and UNUSED and installed by an authorized North American Bombardier dealer will be free from any defect in material and/or workmanship for a PERIOD of:

NINETY (90) CONSECUTIVE DAYS.

Parts listed below carry a specific Warranty Coverage and/or Period (parts purchased September 15, 2000 or after):

Sea-Doo and Ski-Doo new parts

Track:	TWELVE (12) consecutive months for parts;
Gold XLD Belt:	TWELVE (12) consecutive months for parts;
Piston:	TWELVE (12) consecutive months for parts;
Cylinder:	TWELVE (12) consecutive months for parts;
Crankshaft:	TWELVE (12) consecutive months for parts;
Short Block:	TWELVE (12) consecutive months (parts and labor);
Engine Assembly:	TWELVE (12) consecutive months (parts and labor).

Sea-Doo and Ski-Doo rebuilt parts

Cylinder:	TWELVE (12) consecutive months for parts;
Crankshaft:	TWELVE (12) consecutive months for parts;
Short Block:	TWELVE (12) consecutive months (parts and labor).

Bombardier ATV new parts

Piston:	SIX (6) consecutive months for parts;
Cylinder:	SIX (6) consecutive months for parts;
Crankshaft:	SIX (6) consecutive months for parts;
Short Block:	SIX (6) consecutive months (parts and labor);
Engine Assembly:	SIX (6) consecutive months (parts and labor).

All genuine Bombardier accessories, installed by an authorized SEA-DOO and/or SEA-DOO SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV dealer at the time of delivery of the new and unused SEA-DOO® and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV product, carry the same Warranty Coverage Period as for the SEA-DOO® watercraft and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® snowmobile and/or BOMBARDIER ATV. For the purposes of the United States of America, BOMBARDIER means Bombardier Motor Corporation of America.

2. WHAT BOMBARDIER WILL DO?

BOMBARDIER INC. or BOMBARDIER MOTOR CORPORATION OF AMERICA, as the case may be, will repair and/or replace, at its option, all genuine Bombardier parts found defective in material and/or workmanship, further to normal use and service with a genuine BOMBARDIER part without charge for parts at any authorized SEA-DOO® and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV dealer during the Warranty Coverage Period.

3. CONDITIONS TO HAVE PARTS REPLACED

The customer must notify an authorized selling SEA-DOO® and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV dealer within two (2) days of the appearance of the defect in material and/or workmanship and present to the servicing authorized SEA-DOO® and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV dealer a proof of purchase (ORIGINAL BILL OF SALE) of NEW and UNUSED replacement parts, kits or accessories. All parts replaced under this limited warranty become the property of BOMBARDIER.

4. EXCLUSIONS - ARE NOT WARRANTED

- Normal wear and tear items;
- Labor, parts and lubricant costs of all maintenance services;
- Damage caused by failure to provide proper maintenance and/or storage, as described in the "Operator's Guide";
- Damage resulting from improper repairs, modifications or use of non-approved parts or repairs done by a non-authorized Sea-Doo® and/or Sea-Doo® Sport Boat and/or Ski-Doo® and/or Bombardier ATV dealer.
- Damage resulting from abuse, misuse, neglect, racing;
- Damage resulting from accident, fire, theft, vandalism or any act of God;
- Incidental or consequential costs of any kind including without limitation towing charges, telephone calls or taxi;
- Incidental or consequential damage of any kind.
- Damages resulting from improper service or maintenance.

5. LIMITATIONS OF LIABILITY

This warranty gives you specific rights, and you may also have other legal rights which may vary from State to State, or province to province. **WHERE APPLICABLE, THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.** Neither the distributor, any authorized SEA-DOO®/SEA-DOO® SPORT BOAT/SKI-DOO®/BOMBARDIER ATV dealer nor any other person has been authorized to make any affirmation, representation or warranty other than those contained in this warranty, and if made, such affirmation, representation or warranty shall not be enforceable against BOMBARDIER or any other person.

In no event shall BOMBARDIER be liable for special, consequential or incidental damages, including but not limited to loss of use and transportation costs. Some States or provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply.

BOMBARDIER reserves the right to modify this warranty at any time, being understood that such modification will not alter the warranty conditions applicable to the SEA-DOO® and/or SEA-DOO® SPORT BOAT and/or SKI-DOO® and/or BOMBARDIER ATV replacement parts, kits and accessories sold while this warranty is in effect. Racing with your Sea-Doo® watercraft or Sport Boat, your Ski-Doo® Snowmobile or your Bombardier ATV will render your warranty null and void.

6. CONSUMER ASSISTANCE

- In the event of a controversy or a dispute arising in the connection with this BOMBARDIER LIMITED WARRANTY, BOMBARDIER suggests that you try to resolve the issue at the dealership level. We recommend discussing the issue with the authorized dealer's service manager or owner.
- If further assistance is required, the DISTRIBUTOR'S service department should be contacted in order to resolve the matter.
- If the issue has still not been resolved, please submit in writing your complaint to:

In Canada:

BOMBARDIER INC.
RECREATIONAL PRODUCTS
RECREATIONAL PRODUCTS
CUSTOMER ASSISTANCE CENTER
VALCOURT QC J0E 2L0
Tel: (819) 566-3366

In USA:

BOMBARDIER MOTOR
CORPORATION OF AMERICA
CUSTOMER ASSISTANCE CENTER
P.O. BOX 8035
7575 BOMBARDIER COURT
WAUSAU WI 54402-8035
Tel: (715) 848-4957



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